ARE YOU READY FOR THE DIGITAL LANDLINE SWITCH?

Your landline is moving to an internet-based service.



HAVE YOU SWITCHED TO VoIP?

VoIP means voice calls over your broadband connection. Ask your phone provider whether your landline has already switched.



POWER CUT? YOUR LANDLINE MAY NOT WORK.

Digital landlines need power. Without a working back-up, you may be unable to make or receive calls — including 999.



VULNERABLE OR RELIANT ON YOUR LANDLINE?

Has your provider offered you a back-up battery or another power-cut solution?

Tell your provider if you have additional needs or cannot use a mobile to call emergency services. Ask what free support you are eligible for.



Use a telecare alarm?

Check with your alarm provider that it will work after the switch.



CONTACT YOUR PHONE PROVIDER TODAY

Check your connection. Ask about back-up power. Make a plan.